

Work From Home Answering Phones

One way to work from home is to hire yourself out to companies wanting to hire people that want to stay at home and work. This is great for people who do not want to commute back and forth everyday. This is known as telecommuting. There are a number of companies you can do that for. There are many places to find employers looking for employees.

These companies break down the jobs into categories including website design, sales, artists, freelance, programmers and more. One way to work from home that these companies offer has is to do customer service work and answer the phone. This type of work includes inbound sales where you get paid to offer solutions and then ask for the order.

There is one company who is unique in how they do this is. This company offers a customer call center that is staffed with people who work from their homes in the United States. These people work as an independent agent. Many times you here of companies moving their call centers over to somewhere like India. There are many companies that are proud to work with American companies providing employees who work right here in the USA.

An Agent is an independent contractor that develops and manages their own business. An Independent Agent contracts with LiveOps under an Independent Contractors Agreement to receive calls from people requesting products or services from clients.

The type of people who successfully work from home with these companies according to them:

- 1) They are professional and capable of providing a high level of service to all phone calls they receive
- 2) They enjoy the freedom that working at home allows them but will be available to work a certain amount of hours a week
- 3) They are positive and optimistic
- 4) They are tolerant and accepting of differing view points
- 5) They are even tempered and handle frustration well
- 6) They are comfortable with numeric reasoning
- 7) They log on time, and honor all time commitments

They require you have a computer with high speed internet connection and a separate phone line to receive calls. This is true for many work from home positions. Since you are answering the phone for companies they want no noise in the background. All pets have to be separate for where you are working.

A separate phone line makes sense with all of the interruptions your home phone can bring including the most obnoxious of all, call waiting.

Other telecommuting positions will require you to have a fax number, unlimited long distance, learn how to operate a client resource management system (crm system) use email, and Microsoft windows systems.

If you have a background dealing with customers on the phone working from home in the telecommuting industry may just be for you. You have to be disciplined enough to work when you are working and not get sidetracked with the many distractions working at home can bring.

This is why many companies require a separate work area because they know how difficult it can be at times to focus on working. The rewards of telecommuting are many and worth whatever it takes to get yourself and your home set up properly.

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