

Are your Employees Busy Working or Just Looking Busy?

For many employees, having Internet tools on their desktop is important for them to be able to do their jobs. Many organizations and companies need the Internet on their employee's computers in order to provide them with the tools to do their job. If your staffers have the ability to surf online for pleasure from their desks, knowing what they're doing on company time can be a real cause for concern. Different companies have different policies on Internet usage but this can be difficult to manage or police.

It might be in your policy that you allow your staff reasonable access to the worldwide web for personal use so long as it doesn't drain company resources or take too much time from their responsibilities. You may have a strict policy for personal use during breaks or after hours only.

You may also have a no tolerance policy for 'playing' online during business hours. Some organizations have a complex policy that includes absolutely no personal use on company equipment. This can be difficult because providing the resources to your employees to do their job effectively may require that the Internet is wide open to their computers. Thus, whether or not your employees are respecting your rules may be a different story altogether.

Knowing what your employees are doing is detrimental to many businesses. Harmful online actions could not only cost productivity but could also be harmful to the company in terms of security measures. Your mission critical applications could be subjected to worms, viruses, Spyware and other damage if your staff members are downloading files to their work computer or participating in unsafe activities such as online gaming.

There are programs that can tell you what your employees are doing keystroke by keystroke. If you have a staff member who has been a problem and is on warning, software packages can tell you if they have heeded your warnings. They can track and trace every keystroke and action that occurs on the installed computer and include timestamps so you can see what's going on and whether or not it's happening during business hours. You can find out exactly what's happening be it that your staff members are doing a fantastic job and are worthy of reward and praise or you can find out if people on your payroll are spending their days using company resources for personal use.

Company owners and managers need to protect their private company information and ensure that their paid employees are doing the job that they are paid for. If problems are occurring, software can help you track down exactly where this might be happening and who is responsible. Installing computer monitoring surveillance software is a great way to ensure that you protect your business.

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About the Author

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